

Privacy Initiatives & Training

EMR Privacy Best Practices & Training

GHL provides tailored support to help health centres maintain secure EMR systems:

- Configuration of EMR privacy settings based on staff roles and responsibilities
- Guidance on setting appropriate access levels for different user types
- Specialized training on EMR audit tools to actively monitor system usage
- Support for interpreting and responding to audit log data
- Teach best practices that align with Ontario's Personal Health Information Protection Act (PHIPA) and other applicable legislation
- Equipping healthcare teams with the knowledge and tools to safeguard patient information

Coordinated Privacy Education Events

GHL hosts privacy training sessions designed to build capacity and strengthen privacy practices across our member communities. These sessions are tailored for EMR users, health administrators, frontline staff, and privacy leads — covering key topics such as PHIPA compliance, health information protection, privacy concepts, developments in healthcare privacy, cybersecurity awareness, and best practices. In 2023–24, GHL hosted two highly successful privacy learning events — one in Sault Ste. Marie and another in Aundeck Omni Kaning — featuring presentations from Simeon Kanev, Privacy Officer and Business Lead at the Alliance for Healthier Communities. These sessions emphasized the importance of safeguarding personal health information within Indigenous healthcare settings and provided practical insights into real-world privacy challenges.

Privacy Officer Certification Sponsorship

To fortify privacy leadership within our network, GHL actively sponsors health centre staff and team members to complete esteemed privacy officer certification programs. Such programs include:

- **Osgoode Certificate in Privacy Law and Information Management in Healthcare:** This intensive course provides practical training on PHIPA compliance, breach management, policy development, and navigating complex privacy challenges in healthcare environments.
- **Kate Dewhirst's Privacy Officer Foundations Training:** The course focuses on privacy incident response, organizational privacy policies, and developing strong, legally sound privacy practices — tailored specifically to Ontario's healthcare system.

By investing in these education opportunities, GHL is cultivating a network of certified, privacy-literate professionals who are well-equipped to manage privacy responsibilities with expertise and assurance. This strategic approach enhances the internal capacity of our member communities, supports compliance with health privacy legislation, and reinforces our collective commitment to sustainable, privacy-conscious healthcare delivery.



GHLs 7th Annual EMR User Conference



Simeon Kanev presenting at GHL's Privacy Conference in Aundeck Omni Kaning

